



# Update on LWF CHS Self-Assessments

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Planning for  
Self-  
Assessment

Phase 1  
(Interview with  
Staff)

Phase 2  
(Interview with  
Communities and  
Partners)

Finalize Report  
and  
Improvement  
Plan

Implementation  
of Improvement  
Plan

# LWF CHS Self- Assessments

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## COMPLETED TO DATE

Geneva Headquarters

**Asia** (Myanmar, Nepal)

**Africa** (Chad, Ethiopia, Djibouti)

**Middle East** (Iraq)

**Latin America and the Caribbean**  
(Colombia, El Salvador, Guatemala,  
Nicaragua, Honduras)

## ONGOING / PLANNED

**Africa** (Uganda, South Sudan,  
Mauritania, Kenya)

**Middle East** (Jordan)

# LWF CHS Self-Assessments

## Process:

- Raised awareness of the teams (especially frontline staff) on CHS and accountability in general
- Encouraged reflections and provoked in-depth discussions
- Good tool to take stock of where the program is at
- Mainstreaming CHS at management level successful. RPCs involvement in the process important. Ownership of the local team critical
- Aim to incorporate CHS SA themes as part of the standard discussions with CPs in the longer term

## Findings:

- Generally adequate but particularly high across countries on Commitment 1. Also scored high in indicators relating to collaborating with other stakeholders and referral of unmet needs as well as building on local capacities and resilience
- Organizational Responsibilities (policies) scored low in emergency program. Overall low on the CRM indicators, specifically on the involvement of communities in the design of the system. Low score as well on policies related to improvement of staff skills and competencies

# Good Practices

- Conduct Self-Assessments in as many country operations as possible. Within Country Operations, conduct self-assessments in as many field offices as possible.
- Instead of staggering the process, fully dedicate a block of time (from a week) to complete the process in one go
- The self assessment team should ideally be led by someone from middle management and composed of program middle management from all the offices. But results should be owned by the Country Management Team. HQ should be involved in some significant way in the country processes and ensure
- The Improvement Plan should be incorporated into the main workplans and not create parallel plans
- Discuss indicators and ensure common understanding (especially on scoring).



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