

# The Experience of NGOs in Thailand in dealing with SEA

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At Windsor Suites Hotel, Bangkok.

5 September 2016

# THANK YOU

- HAP/ICVA/CHS Alliance – investigation Trainings in 2006 & 2007 and this conference.
- Sally Thompson (TBC) & Pauline Aaron (JRS), and Luc Ferran (CCSDPT PSEA Coordinator)

# The experience of NGOs in Thailand in dealing with SEA issues

- TBC (2006 – 2013)
- JRS (2013 – 2015)
- Steering Committee Member of PSEA of The Committee for Coordination of Services to Displaced Persons in Thailand (CCSDPT 2008-2013)
- CCSDPT is the coordinating committee for 18 NGOs working in nine refugee camps along the Thailand / Myanmar border.

## **A) Code of Conduct (CoC):**

- Review and revise org CoC refer the context protection SEA of UN Secretary General's Bulletin (ST/SGB/2003/13, Oct 2003)
- CCSDPT CoC (2008)
- KRC & Karenni RC CoC (2010)

## **B) Complaint and Reporting Mechanism (SEA, Fraud & Corruption)**

## C) Trainings:

- General PSEA include CoC to org staff
- Field Focal Point Persons – receive the complaint (field staff , CMP & KRC staff)
- Join with Luc Ferran (CCSDPT) – co-facilitators for Investigation Workshops.
- Join with ICVA/CHS Alliance – co-facilitators for Investigation Workshops for humanitarian workers.

## **D) Lead Investigations of SEA in TBC & JRS:**

- Work closely with Investigation Manager
- Handle Investigation of SEA with co-investigator, and translator (when it is needed)
- Interview witnesses (average 8-13 persons)

## **E) CCSDPT Investigation Summary, cases occurring between Oct 2008 – Feb 2010 (16 months)**

- 12 incidents reported concerning 7 different organisations
- Almost 50% subjects of complaint are camp-based staff.
- Almost 50% of victims under 18 years-old
- 25% of subject of complaint are drivers

## **F) Good practices and learning**

1. Management Commitment – sincere, understand, support, make decision – policy
2. Investigation Manager – be trained, responsible and support for investigation process.
3. Revise and review – CoC, Complaint & Report Mechanism, CoC for sub-contractor, CoC for drivers (Bio Data, photo, copy of driving license & ID card).



4. Investigators, translator – skills , knowledge, possible be trained from HAP/ICVA/CHS Alliance, humanitarian work experience.
5. Continue provide training and awareness to staff and related partners, update related manual, forms, language for them to refer easily when it is needed.
6. PSEA in the Thai-Burma Refugee Program Mainstreaming Checklist – one of good tools for org to update annually or every two years.

**Thank you**